

Introducing Oregon's new ride matching tool



Agenda

- Introductions
- Employer Benefits
- Employee Benefits
- Incentives & Rewards
- Tool Demo



What can **Get There** do?

Improve your commute

- Find carpool matches
- Find a vanpool
- Show transit options
- Show bike route options and calories burned
- Show Park & Rides, bikeshare and Zipcar locations
- Log trips to track progress or compete against coworkers





Get There Employer Benefits





Get There

Employee Benefits





Get There

Incentives & Rewards





Start with a Plan

• What do you want to achieve?

Using **Get There** to manage rewards

Point Program or Incentive Tool?

Common Features

- Specify a name and contact email for program questions
- Restrict your program to members of specific networks or subnetworks
- Exclude members of specific networks or subnetworks
- Run raffle-style drawings for random winners
- Require administrator approval for rewards OR automatically distribute digital rewards
- Download detailed spreadsheet reports of user / reward statuses

Using Get There to manage rewards

Incentive Tool



Best for programs that:

- Encourage users to accomplish a very specific goal (e.g. 10 trips, 20 days, 100 miles)
- Offer a single reward option
- Require users to opt in / join
- Allow users to redeem a reward without logging any trips (e.g. sign-up rewards)



Using **Get There** to manage rewards

Incentive Tool

Special Features:

- Criteria can be set to # of trips, days, or distance logged
- Users see visual indicators of progress toward goal
- If the incentive only applies to certain networks users can be set to auto-join
- Can be set to allow users to accrue multiple rewards over a set time period





Using **Get There** to manage rewards

Incentive Tool

Limitations:

- System-wide incentives can not be set to auto-join, users must opt in
- Can only offer a single reward/prize option, even if rewarded multiple times
- Incentives where multiple rewards are earned must be redeemed at the end of the program period.

Using Get There to manage rewards

Point Program Tool

Best for programs that require any of the following:

- Offer users multiple reward options
- Incentivize certain modes differently (e.g. biking is worth twice as much as carpooling)
- Need to be offered system-wide with no opt-in
- Allow users to redeem multiple rewards without logging trips (e.g. <u>ERH/GRH</u>)

Using Get There to manage rewards

Point Program Tool

Special Features:

- Assign different point values to different modes
- Set a maximum number of points earned per day
- Add as many reward options as needed
- Change reward options mid-program
- Set point values and sort order of reward inventory
- Maximum number of redemptions per user can be set for each inventory item
- Manually add or subtract available points



Setting up rewards **Get There**

Network Managers are able to...

- Create incentive and point programs
- Create Challenges
- Conduct surveys

....within their Networks



Westside Transportation Alliance & Metro can do everything Network Managers can PLUS...

- Create & manage digital inventories
- Create detailed reports
- Create Commute Reward programs
- Proxy as a user to resolve problems
- Create Events and Custom Locations
- And more....